

Cams Lane Primary School

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Inspire Believe Learn

6th February 2026

Dear Parents/Carers

We have now launched the Arbor Parent Portal. The Parent Portal is the best place to keep up to date with your child while they are at school. From February half term, we will be using the portal for all messaging, replacing the text messaging system currently used. It will also be used for booking trips, clubs and parents evening appointments.

Please look out for a welcome email from Arbor and follow the instructions to finish setting up your account. If you haven't received a welcome email today, please email school (camslane@bury.gov.uk) to request log in details from the email address you wish to be linked to your account.

The Parent App can be downloaded from either the Playstore on android phones or the Apple Store on iPhones.



When you first log into the portal, please view your child's profile and check that all the information held is accurate, making updates where necessary. Please also check your contact phone number and current address details are correct. You can also view consents given and complete any consents that are not recorded. We recommend that you enable push notifications for messages as this will be our main system for messaging moving forward.

If you need any help there are some great guides on the [Arbor Help Centre](#) and you may find this link useful for [troubleshooting log-in issues](#). If you have any questions at all, please contact the school office.

Many thanks

Mrs Statham

Headteacher

